



## professional services

Authentium Professional Services can perform onsite analysis of multi-platform networks of any size or complexity, and recommend and implement improvements to the infrastructure, including:

- Server and workstation migrations
- Server upgrades and consolidations
- Email system migrations, upgrades, and consolidation
- Directory Services design and implementation
- Remote access solutions
- Switching and physical infrastructure

### Authentium Security Product & Services

Universally respected among security technologists, Authentium's core TSX technology enables extreme low-level interception and interpretation of virtually any system or network-level data.

The resulting capability enables powerful antivirus, behavior-blocking, firewall, content filtering, and compliance products and security service suites for most major operating system platforms, including Microsoft Windows, Linux, Novell, IBM, Solaris, and Apple OS-X.

In addition to its system-level protection products, Authentium security innovations include the Authentium Enhanced Security Platform (ESP), a network-based approach to software licensing and delivery that accommodates multiple vendors, and multiple authentication methods\*.

\*Authentium Professional Services provides network operators with fast-track integration with most leading network directory services, and on-site training.



## customer care

Authentium Professional Services team supports direct, reseller, and OEM partners, 24/7.

### Authentium Direct

Authentium's direct customers are supported by a team of highly-skilled professional services executives, and a state-of-the-art support matrix.

Direct customers include leading government agencies, such as the US Bureau of Census, US Departments of Agriculture, Commerce, Prisons, and Treasury, the FCC (Federal Communications Commission), and Nuclear Energy Institute (NEI). Direct enterprise customers include AC Nielsen, EMC, Microsoft, Nikon, Raytheon, Sears, Sungard, and Unisys. Education customers include more than 1,000 US schools and universities, including UCLA, Oklahoma State, Tufts, the University of Pittsburg, and the University of Texas.

### Authentium ESP Resellers

Authentium's reseller (ESP) customers sell and maintain security software services, supported by the Authentium ESP Enhanced Security Platform and a network of service professionals. Authentium ESP, unique to Authentium, allows ESP resellers to customize and sell a complete range of "plug-in" security services, applications, and insurance products. Customers of ESP include the world's largest broadband ISP, Comcast Online, with more than 5 million high speed data subscribers.

### Authentium OEM Partners

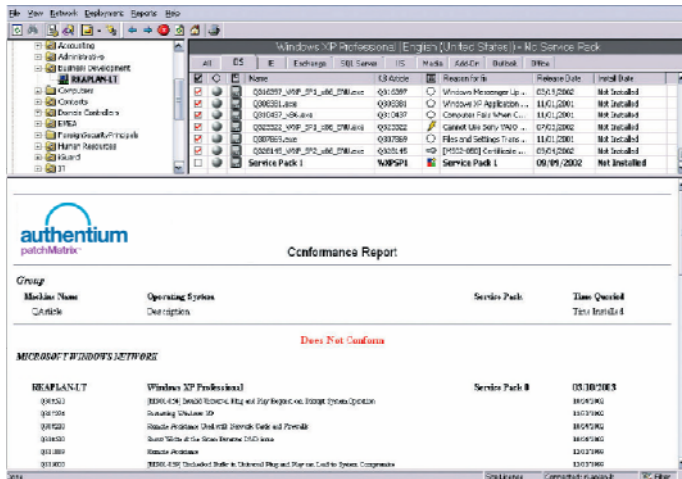
Authentium's software development partners license Authentium technology for inclusion in leading security products and services. OEM partners include "best of breed" software developers, such as Aluria, AmikaNow, BlueCat Networks, CommTouch, FedCel, NetCleanse, Novell, Sybari, Sygate, WebRoot, and Zero Knowledge Systems. Custom development services may be procured through Professional Services.



## network security services

Authentium network security services include:

- Vulnerability Assessment & Remediation
- Enterprise Antivirus solutions
- Patch Management solutions
- Spam Prevention solutions
- Life Cycle Management solutions
- Compliance (GLBA, HIPAA, SOX) solutions
- Firewall and Proxy service integration
- Wide Area Network and VPN integration
- Security Policy consultation



Call us today to get an obligation-free quote on Authentium Network Security Services.

## support options

Authentium Professional Services clients have the option to purchase dedicated telephone support and enjoy direct access to our certified engineers.

**NEED AN OBLIGATION-FREE QUOTE?**  
Call the service experts on 1-800-423-9147

## fully-certified staff

Authentium Professional Services staff consists of experienced network systems engineers, who in addition to being experts in Authentium products and solutions, are experts in the fields of network systems integration and information security.

Additionally, our Professional Services engineers are certified in technologies from Microsoft, Novell, Cisco, Citrix, and other leading systems.

### Pricing (Pre-Implementation)

- Systems Engineer – Product expert (AV, Patching, VA, etc.), and/or network security expert (MCSE, CNE, CISSP, etc.) \$1,500 per day + travel
- 2<sup>nd</sup> Engineer – \$2,500.00 per day + travel
- 3<sup>rd</sup> Engineer \$3,000.00 per day + travel

### Pricing (Post-Implementation)

- 10 Hours - \$1,500.00
- 20 Hours - \$2,500.00
- 40 Hours - \$4,000.00

### Corporate Information

Authentium's corporate headquarters is based in West Palm Beach, Florida, USA. Additional sales offices are located in New York, London, Kuwait, Singapore, and Melbourne, Australia.

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